

19. The tenderer should produce documentary evidence in proof of his experience in supplying the machine including the following :
 - a) List of Supplies to Governments/Private institutions made by the firm
 - b) Copy of purchase orders from State/Central Government Organisations and other institutions or firms.
 - c) Performance Certificate from reputed customers.
20. Rates quoted should be inclusive of all taxes/charges for delivery at destination inclusive of loading, unloading, transportation and erection charges.
21. Guaranty / warranty Period for the machine should be specified.
22. AMC, rate and Conditions Should be Specified.
23. The successful tenderer is liable for proper installation and commissioning of the machine to the satisfaction of the Department officers.
24. Catalogues/Operation manuals with all technical details should be supplied along with the machine.
25. Demonstration of the working of the machine should be arranged at the cost of the successful tenderer, if required.
26. Supervisors/operators of the department should be given sufficient training free of cost by the manufacturer.
27. Required accessories/spares/tools for installation should be supplied by the successful tenderer without any additional cost.
28. AMC (on the elapse of warranty period) rates should be quoted year-wise in the tender for a minimum of 5 years.
29. The successful tenderer should visit the installation site of the machine and intimate in advance in case of any pre-installation requirements.
30. Availability of service in Kerala Specify.
31. Details of Training Officers.
32. Rate quoted should be valid for a period Minimum 3 months.
33. Payment Conditions:- 90% of the total cost will be paid after satisfactory installation of the machine/despatch document and the balance 10% will be released only after the production satisfactorily proven out.
34. The Purchaser has the right to cancel the supply order at any time without assigning any reason.
35. Preference will be given to the firms having a registered office in Kerala to carry out after sales service.
36. Before supply of Consignment the firm approved shall provide training free of cost for one week.

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SECRETARY